

Website Review Issue Log

	Project	Owner	Status
1.	Remove all previous and obsolete partnerships from the website.	Concepts Hub	Closed
2.	Upload the proper branded document for the Cloud Computing Standard.	Concepts Hub	Closed
3.	Create a menu called Services that shows the services that we offer to the public.	Concepts Hub	Closed
4.	Rectify the “Kenya National Digital Master Plan” link on the website.	Concepts Hub	Closed
5.	Provide a comprehensive list of all our partners.	Jacqueline	Closed
6.	Place the news letter subscription form under one of the footer columns.	Concepts Hub	Closed
7.	Contact phone numbers on the website do not go through. - NOC hotline provided	ICTA	Closed
8.	Provide a template to assist in the standardization of the documents that are uploaded onto the website.	Madam Lilian	Closed
9.	Implement a neat menu that drop downwards showing menu items listed one ontop of the other instead of the current onethat spans across the screen	Concepts Hub	Closed
10.	Capitalize the first letter of each word on the main navigation menu instead of having all letters in uppercase.	Concepts Hub	Closed
11.	Put a link called “Feedback” on the main navigation bar that leads a user to a page that has a feedback form.	Concepts Hub	Closed
12.	Update the mission statement that is on the website to the mote recent one.	Concepts Hub	Closed
13.	Go through the Kenya National Digital Master Plan document and come up with brief summaries that can be placed under each of the 4 pillars on the home page	Concepts Hub	In Progress

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14.	If multiple addenda are issued on a particular tender, they should appear on the same record as the tender document.	Concepts Hub	In Progress
15.	The "Who we are" on the navigation bar and the "Who we are" under the main hamburger menu are different.	Concepts Hub	In Progress
16.	Provide compredata for the regional offices that ICTA has for implementation on the website.	Mr. Kijugu	In Progress
17.	Provide the correct document that is to be uploaded under "Tenders > Procurement Reports."	Mr. Ogola	In Progress
18.	Provide the quarterly reports that are to be uploaded under "Tenders > Procurement Reports."	Mr. Ogola	In Progress
19.	Comments from the feedback from should be saved in a table on the database so as to enable proper classification for reporting and big data analysis over time.	Concepts Hub	In Progress
20.	Make the user experience of the entire website friendly on mobile devices.	Concepts Hub	In Progress
21.	The enterprise search functionality on the homepage is not working.	Concepts Hub	In Progress
22.	On some pages, the search functionality works while on others it does not. Ensure that the search feature works on all pages where it has been implemented.	Concepts Hub	In Progress
23.	Reduce the empty spaces between the sections on the homepage.	Concepts Hub	In Progress
24.	Reduce the width of the breadcrumb section that has a black background by at least half to save on space.	Concepts Hub	In Progress
25.	Reduce the space that is at the bottom of the "Board of Directors" page.	Concepts Hub	In Progress
26.	Implement a way of getting statistics on the number of time a document has been downloaded.	Concepts Hub	In Progress

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27.	Most customers come to ask how long it took to get their accreditation certificate. Can we have this included in the FAQ section of the website.	Concepts Hub	In Progress
28.	We should be able to get statistics on which pages are most visited and from where to enable us to make better decisions on what menus to make more prominent.	Concepts Hub	In Progress
29.	On the feedback form, instead of saying "Choose Sector", let us have it read as "What best describes you."	Concepts Hub	In Progress
30.	Remove the double spacing on the content.	Concepts Hub	In Progress
31.	The page is too long in terms of scrolling downwards. Please shorten the page and make it precise.	Concepts Hub	In Progress
32.	Remove the characters appearing on several places on the website that look like the letter "A".	Concepts Hub	In Progress
33.	Get short content that can be put under the "About ICT Authority" section and share with the Concepts Hub consultants.	Chris	In Progress
34.	Change the heading that reads "What people are saying about us" to read "Testimonials"	Concepts Hub	Closed
35.	Change the heading that reads "Judge us by the company we keep" to read "Our Partners"	Concepts Hub	Closed
36.	Remove the logos that are appearing on the site since government websites are not supposed to advertise/promote private sector brands.	Concepts Hub	Closed
37.	In the "Our Partners" section, just have the name of the companies that we have partnered with instead of their logos.	Concepts Hub	In Progress
38.	Create a workflow between the content author, the reviewer and the publisher to ensure integrity and accuracy of the content being published on the website	ICTA	In Progress

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39.	Make the top banner section to be in compliance with the KEPROBA branding guidelines.	Concepts Hub	In Progress
40.	The banner at the top hero-slider section needs to have pictures that depict our mandate and the projects that we are conducting instead of the looping video. - Video to be retained as pictures are sourced and availed for replacement.	ICTA	Awaiting Pictures
41.	Profiles of board members to shared with Madam Lilian for onward transmission to the Concepts Hub consultants.	Madam Pauline	In Progress
42.	Profiles of deputy directors to be shared with Madam Lilian for onward transmission to the Concepts Hub consultants.	Deputy Directors	In Progress
43.	Madam Lilian to keep forwarding the profiles that she receives to the Concepts Hub consultants for implementation.	Madam Lilian	On Going Activity
44.	Train the ICTA staff to utilize the different banner sections that are on the homepage to enable them publish current events and featured services in those areas.	Concepts Hub	Training Required
45.	Train the ICTA staff on how to implement custom CSS on the website.	Concepts Hub	Training Required
46.	When using a mobile, the ICT Standards link is not available in the hamburger menu that appears.	Concepts Hub	In Progress
47.	When using a mobile, the Accreditation link is not available in the hamburger menu that appears.	Concepts Hub	In Progress
48.	When using a mobile, the testimonials section does not fully scroll to bring the 3 testimonials into view.	Concepts Hub	In Progress
49.	We need to be trained on how to change the video appearing on the homepage with a slider of several images or even another video	Concepts Hub	Training Required
50.	We need a user manual that can be used to train the new personnel who come to	Concepts Hub	In Progress

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	manage different sections of the website based on the departments they represent.		
51.	The technical manual should also details how to modify inner-workings of the different components of the website e.g. how to change the ordering of items in the content types, adding additional links to the top red bar e.t.c	Concepts Hub	In Progress
52.	The technical manual should also cover the configurations that need to be done when moving the website to a new server.	Concepts Hub	In Progress
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